Over the years, SO.L.TER. S.r.l. has gained increasing visibility in the context in which it operates, thanks to a deep-rooted presence in the province of Varese and the active collaboration of its internal staff who interact daily with clients, suppliers, institutions, and citizens.

A lean company, it has increased and consolidated its market presence thanks to its focus on meeting customer needs and pursuing constant and continuous improvement.

The advent of the ISO 9001 standard has prompted the owners to formulate their commitment through:
• the reassessment of process management, introducing performance measurement methods and defining more specific indicators;
• a system of quantified and measurable objectives, relevant to the context in which it operates, both internally and externally;
• the application of risk-based thinking for each process;
• the continuation of activities in full compliance with applicable regulations and laws, both mandatory and voluntary.
• Continuously improving the effectiveness of the Quality Management System.
• Optimizing and improving the service offered with a view to achieving the satisfaction of the Client and other stakeholders, such as suppliers, institutions, and citizens.

SO.L.TER. S.r.l. focuses on:
• Individual and organizational learning opportunities through continuous training and development of technical and social skills;
• Preventing and reducing health and safety risks by ensuring that work environments are suitable, safe, and ergonomic for carrying out activities;
• Spreading a culture of quality, ethics, and safety.

Furthermore, greater emphasis and space will be given to "Visibility and Communication" through the development of effective internal and external communication initiatives.

Management is involved in the compliance and implementation of these commitments by ensuring and periodically verifying that the Policy is documented, implemented, maintained, periodically reviewed, disseminated, and made available to the public.

The Management aims to spread and support a shared vision of the company's objectives to facilitate relationships by increasing awareness.

Busto Arsizio, 09.01.2024

SO.L.TER. Srl